



Rates valid 1 January – 31 December 2018 (inclusive of 15% VAT)

Standard Rooms

Per Person Sharing	R1, 515.00
Single occupancy	R2, 270.00
Children (6 -12 years sharing with parents)	R245.00
Infants (0 -6 years sharing with parents)	Free of charge

Honeymoon Suite & Luxury Family Units

Per Person Sharing	R1, 820.00
Single occupancy	R2, 725.00
Children (6 -12 years sharing with parents)	R305.00
Infants (0 -6 years sharing with parents)	Free of charge

Rates Include

Accommodation in en-suite Chalets, breakfast, lunch, dinner and a guided nature walk.

Rates Exclude

Game drives, drinks, laundry, items of a personal nature, internet, curios and optional excursions.

Please note that the above rates are:

Subject to change without prior notification

Quoted in South African Rand

Quoted per person

Inclusive of 15% Vat

Excludes the gate fee into the Guernsey Conservancy



Booking Terms and Conditions

1. The booking

- 1.1. A non-refundable deposit of 20% is required upon booking. The balance of payment is to be made 28 working days prior to arrival.
- 1.2. Once the 20% deposit is received a confirmation will be issued. It is only at this time the booking will be deemed for acceptance. Thornhill Safari Lodge reserves the right to decline any booking.
- 1.3. All prices and services are correct at the time of printing and Thornhill Safari Lodge reserve the right to change all prices, services and departures without prior notice. Once a booking has been made and the full cost paid, Thornhill Safari Lodge will not increase the price.

2. Cancellation or changes to bookings

Cancellation of any booking must be received in writing and acknowledged by Thornhill Safari Lodge.

In the event of cancellation the following cancellation fees will be payable by the client:

- *Notification is received 60 days or more before departure, no cost.*
- *60 – 30 days before departure - 20% of cost*
- *29 - 0 days before departure - 100% of cost*

If you fail to arrive or leave prior to completion of your stay for any reason, no reimbursement whatsoever will be made

- 2.1. If you need to change your reservation for whatever reason, Thornhill Safari Lodge will make every effort to assist you. You may move your reservation to another date, subject to availability and agreement with our reservation office. Any changes will incur a fee of ZAR 500 and any subsequent cancellation fee will be based on date of original travelling date. Should we not be able to help you with alternative dates, the normal cancellation fees will apply.

3. Full payment of accommodation cost

Full payment is due 28 working days prior to arrival. If full payment is not received by this time and Thornhill Safari Lodge may treat the booking as cancelled. Any bookings made within four weeks of departure must be accompanied by full payment of the tour cost.

4. Travel insurance

- 4.1. Comprehensive travel insurance for loss of baggage, money or personal items is recommended.
- 4.2. The client accepts that it is his/her responsibility to arrange insurance.

5. Baggage

All personal effects and baggage are at all times the client's responsibility and Thornhill Safari Lodge will not accept liability for any loss or damage to baggage or personal effect.

6. Health

It is the responsibility of the client to consult a health professional with respect to recommended and compulsory vaccinations and health pre-cautions. Any pre-existing medical condition must be declared at the time of booking and the client must make arrangements for the provision of drugs or other treatment that may be required during their stay.

7. Photography

Thornhill Safari Lodge reserves the right to make use, without giving any further notice, of any photograph or film produced without payment or permission.

8. Loss or Theft

Personal security is important therefore Thornhill Safari lodge always advise clients to lock rooms, use the safes in the rooms and remove any valuable items from vehicles. Please note that Thornhill Safari Lodge cannot be held responsible for any theft or loss of any personal items and belongings during your stay at Thornhill Safari Lodge.

9. Complaints

If the client has a complaint whilst visiting Thornhill Safari Lodge they must bring it to the attention of the lodge manager on duty, so that it can be dealt with immediately. If the matter isn't resolved whilst at the lodge, the clients must write to Thornhill Safari Lodge within 30 days of completion of the stay. Thornhill Safari Lodge will not entertain complaints of loss of enjoyment where full arrangements have been provided.

10. Contact Details

Reservations Office
Tel: +27 15 793 2184
Email: stay@thornhillsafarilodge.com

Postal Address
PO Box 1743
Honeydew
Gauteng 2040
South Africa

Physical Address
Thornhill Safari Lodge
Portion 144 of the Farm Guernsey 81 KU Hoedspruit
Limpopo Province
South Africa

Lodge Direct Line
Tel: +27 15 793-2184